

 Quality Policy	HPP Doc Ref	Version No	Review Cycle	Approved by:
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	Managing Director	MD	5.2.1, 5.2.2	01/10/2018

Quality Policy Statement

It is the policy of HPP, under the direction of its directors to manage and deliver products and services with consistent quality, in accordance with agreed customer requirements in terms of representation, technical performance, and service to the total satisfaction of its customers and all applicable regulatory authorities.

Our direction and objective is to maintain sustainable planned growth to meet Healthcare Print & Packaging, its employees and customers' expectations.

This is achieved through defined objectives, which are established and reviewed annually. Our Vision is to create a customer cultured environment, to deliver good value services in a responsive and flexible manner to all our customers.

Our Mission is to distinguish itself as an independent market leader to manage and deliver the provision of quality, innovative solutions across the Healthcare markets. The successful achievement of our Mission and Vision relies on the dedication of our people, and the values demonstrated by the company.

We strive not only to meet but exceed the expectations of our customers by ensuring that their needs are at the centre of everything we do. Healthcare Print & Packaging openly encourage feedback from our customers allowing the assessment of our performance in order to improve both the service provision and enhance our relationships.

To achieve our vision we apply continual improvement measures across the business framework whilst reviewing the effectiveness and suitability of the Quality Management System, which also meets the requirements of ISO9001 and PS9000.

This statement represents our commitment on behalf of Healthcare Print & Packaging to the principles of quality management and to the concept of ISO 9001, PS9000 and applicable regulatory applied requirements.

For the supply of products and services, controls for product security, hygiene, contamination and environmental management are attained through the operating processes which encompass GMP within their activities.